

Jordan Alfred Tack

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EDUCATION

University of Wisconsin-Stevens Point	Stevens Point, WI	Fall 2003-present
Degree:	Bachelor of Arts (BA)	
Major:	Web & Digital Media Development (WDMD – Branch of Computer Information Systems)	
GPA:	3.49	
Graduation Date:	December 2007	

WORK EXPERIENCE

Associate Systems Engineer **Target Corporate Headquarters** Minneapolis, MN January 2008 – Present

- Developed real-time online digital dashboard for management and coordination of ten server environments across two new models of shipment facilities
 - Dashboard used across three different teams on two continents
 - Dashboard reflected database refreshes, software deployments, and server history documentation
- Developed corporate wide self-service website used to guide clients in resolving common technical issues without engaging support personnel
 - Self-Service website available to over ten thousand corporate employees internationally and has been the catalyst for moving support to self-service via web tools
- Designed/developed interactive web application used to guide Development teams throughout common IT Infrastructure builds
 - Web application fostered an approximate time savings of over 2200 hours per team per year (more than one FTE Full Time Equivalent work year)
- Created database of Mainframe job flows documentation – developed extensive understanding of mainframe navigation, coding, cross referencing, and batch processing while identifying obsolete files

Digital Multimedia Specialist **UW-Stevens Point Web & Media Services** Stevens Point, WI Sept 2005- Dec 2007

- Led a group of peers in the design/development of a new flash based virtual tour for the UW-Stevens Point campus
- Developed interactive tutorials for the UW-Stevens Point IT Help Desk
- Assisted in the video production/editing for various campus events and departments
- Created informative and functional web pages
- Communicated with administration through project presentations
- Assisted staff, faculty, and students with web pages, video projects, Flash applications, and other forms of new media

COMPUTER SKILLS

Applications:

- | | |
|---------------------|--|
| • Macromedia Flash | • Microsoft SharePoint / MS Office Integration |
| • Adobe Photoshop | • Adobe Illustrator |
| • Adobe Flex | • 3D Studio Max, Blender, Swift 3D |
| • Final Cut Pro | • Content Management Systems (Joomla, Stellant, Wordpress) |
| • Apache Web Server | • Mac OS & Hardware |

Languages:

- | | |
|--------------------------|----------------------|
| • ActionScript 2.0 & 3.0 | • HTML & XHTML |
| • PHP/SQL | • JavaScript |
| • XML | • Flash Media Server |

HONORS

- | | |
|---|-------------------|
| • Member of the UWSP Dean's List of Academic Distinction | Fall 2005-Present |
| • Participant in a co-op application development program with the City University of London | Fall 2006-Present |
| • One of only seven WDMD students asked to help recruit for the major | Fall 2006 |
| • Lead Designer for multiple UWSP & WDMD Websites | Fall 2006 |